

2575845 Ontario Inc.
60 Broadway Avenue
Orangeville, Ontario

December 19, 2022

Mayor Post and Council
Town of Orangeville
87 Broadway
Orangeville ON, L9W 1K1

Dear Mayor Post and Council:

Re: Water Bill, 62 Broadway

We are the owners of the 60 and 62 Broadway.

We are writing with respect to the high amount of the water bill for the past three months at 62 Broadway.

The building located at 62 Broadway has been vacant since July 31st, 2022. When the tenants vacated, we did a full inspection of the building. The water bill for August 17 to September 15 was just over \$60.00, nearly half the previous bill, as we would expect with the building vacant. The next two bills were \$968.39 and \$910.93. No one was at the property.

On September 4th, we attended the premises and confirmed there were no leaking faucets and/or toilets and shut off the water to all fixtures and water main inside the building.

On Friday, September 30th, Michelle Lovisotto called your office and spoke to Tawnya Hunt at the Town of Orangeville to request the water be turned off from the street. Tawnya confirmed the shut off was completed on October 3rd.

Although the water was shut off from the street on October 3rd the amount billed up to October 15th and for November is astronomical in relation to previous months. Even the bill for November 17 (\$293.42) seems impossible since the water had been shut off since October 3.

We have compiled a list for water consumption usage at 62 Broadway for previous months noted below and as you can see the amounts for usage appear normal.

March 3, 2022 to April 15, 2022	\$202.33
April 19, 2022 to May 15, 2022	\$56.29
May 19, 2022 to June 15, 2022	\$72.54
June 16, 2022 to July 15, 2022	\$220.49
July 27, 2022 to Aug15, 2022	\$110.82
Aug 17, 2022 to Sept 15, 2022	\$61.88

The following amounts are being questioned.....

Sept 9, 2022 to Oct 15, 2022	\$986. 39
Oct 15, 2022	\$910.93
Nov 17, 2022	\$293.42

You can see what the typical water bill was when the building was occupied and what amount was billed when the building was vacant (as of July 31) and the water shut off (October 3).

On October 5th, via email we brought this matter to the attention of Matthew Cebrynsky at the utility office however nothing was resolved. We left voice mails for Mr. Cebrynsky however no return call. We further contacted **Jamie Monk at Orangeville Hydro on November 25th and requested that he investigate the current water bill as the water was shut off on Oct 3. Unfortunately, we did not receive a response.**

On December 2nd we contacted the Town of Orangeville and spoke to Tim Kocialek, General Manager Infrastructure Services. Tim was helpful and suggested we submit a letter requesting consideration to waive a portion of the bills as staff do not have the authority to reduce commercial water bills.

At this time we are requesting a review of the current month's billing given the excessive amounts for September and October. Please advise for an adjustment of the water bill with respect to the past history of water usage. We believe the problem must be with the meter given the inspections that were done July 31 and September 4 and the fact that, even after the Town shut off the water October 3 we received bills for about \$1500.00

Thank you for your assistance and we look forward to hearing from you.

Yours truly,

Eddy Lovisotto

Eddy Lovisotto