

## **Bridget J. Burd**

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**From:** Terrance Carter  
**Sent:** September-27-20 8:52 AM  
**To:** Matt Colwill; Chris Prentice; Stefan Tsang  
**Cc:** John Lackey; Sandy Brown; jandrews@orangeville.ca; amacintosh@orangeville.ca; lpost@orangeville.ca; dsherwood@orangeville.ca; Alison Scheel; ttaylor@orangeville.ca; Troy@mochaberry.ca; Grant Peters; challiday@orangevillebanner.com; banner@orangevillebanner.com; mail@citizen.on.ca; Mike Baker  
**Subject:** RE: Orangeville Transit Transfer Terminal Safety Study

Hello Matt,

Thank you very much for your email below of September 23<sup>rd</sup>.

I continue to be interested in meeting with you in person at my office so that you can see what I see every day from my office window at street level, particularly when emergency vehicles are travelling through the Broadway corridor in order to deal with fire, health or public security concerns by our fire, police and ambulance service providers. By necessity, those emergency vehicles are having to travel at high speeds with sirens and horns blasting in order to get cars and pedestrians out of the way. Between First St. and John St. is the most congested area of the whole downtown core and may be made worse if large trucks are allowed to access Broadway at John Street as is currently being contemplated by Town Council.

As was heard from the many local businesses and residents who participated in the "walkthrough" last Monday, September 21<sup>st</sup>, the safety concerns to the public are not just theoretical, they are real and already serious issues which will be multiplied many times over with the presence of a Transit Transfer Terminal on Broadway between First St and John St., whether the Transfer Station is located on one side or on both sides of Broadway.

A case in point of the serious threat to public safety that will result from the location of the Transit Transfer Station on Broadway is demonstrated from the pictures of the 2012 accident of a firetruck losing control and crashing into the post office directly across from my office. Fortunately, no one was injured at that time but if it had happened in the other direction on Broadway, the firetruck would have crashed into our law firm and possibly directly into my office or our board room, which both look out directly on Broadway.

<https://www.orangeville.com/news-story/1481677-video-footage-of-fire-truck-collision/>

The 2012 accident is just one example of the real concerns about public safety which were not considered by Town Council when they made their decision to locate the Transit Transfer Station to Broadway in April of this year. This is the reason why I asked Council that a safety study be conducted in the hope that common sense will prevail.

Again, please let me know when we can meet together at my office. Any day between 4 pm and 5 pm would be the best in order to observe traffic, even during the reduced traffic resulting from the pandemic, particularly on a Friday afternoon if you can arrange it.

Best regards,

Terrance Carter

**Terrance S. Carter, B.A., LL.B., TEP, Trade-mark Agent**

### **CARTERS PROFESSIONAL CORPORATION**

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**From:** Matt Colwill [mailto:mcolwill@IBIGroup.com]  
**Sent:** September 23, 2020 8:15 PM  
**To:** Terrance Carter <tcarter@carters.ca>; Chris Prentice <cprentice@IBIGroup.com>; Stefan Tsang <stefan.tsang@ibigroup.com>  
**Cc:** John Lackey <jlackey@orangeville.ca>; Sandy Brown <sbrown@orangeville.ca>; jandrews@orangeville.ca; amacintosh@orangeville.ca; lpost@orangeville.ca; dsherwood@orangeville.ca; Alison Scheel <info@downtownorangeville.ca>; ttaylor@orangeville.ca; Troy@mochaberry.ca  
**Subject:** RE: Orangeville Transit Terminal Safety Study

Hello Terrance,

Thank you for taking the time to participate in the site walkthrough, on Monday. I understand that there was an impressive turn out, and the team has commented that it was an informative and worthwhile exercise. Also, thank you for the summary of comments and concerns that you shared in your letter. All of the input that you provided will be of assistance as we progress in our study and make recommendations to the Town.

Best regards,

Matt

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**From:** Terrance Carter [<mailto:tcarter@carters.ca>]  
**Sent:** Monday, September 21, 2020 5:25 AM  
**To:** Matt Colwill <[mcolwill@IBIGroup.com](mailto:mcolwill@IBIGroup.com)>; Chris Prentice <[cprentice@IBIGroup.com](mailto:cprentice@IBIGroup.com)>; Stefan Tsang <[stefan.tsang@ibigroup.com](mailto:stefan.tsang@ibigroup.com)>  
**Cc:** John Lackey <[jlackey@orangeville.ca](mailto:jlackey@orangeville.ca)>; Sandy Brown <[sbrown@orangeville.ca](mailto:sbrown@orangeville.ca)>; [jandrews@orangeville.ca](mailto:jandrews@orangeville.ca); [amacintosh@orangeville.ca](mailto:amacintosh@orangeville.ca); [gpeters.@orangeville.ca](mailto:gpeters.@orangeville.ca); [lpost@orangeville.ca](mailto:lpost@orangeville.ca); [dsherwood@orangeville.ca](mailto:dsherwood@orangeville.ca); Alison Scheel <[info@downtownorangeville.ca](mailto:info@downtownorangeville.ca)>; [ttaylor@orangeville.ca](mailto:ttaylor@orangeville.ca); [Troy@mochaberry.ca](mailto:Troy@mochaberry.ca)  
**Subject:** RE: Orangeville Transit Terminal Safety Study

Hello Matt,

Please see the attached letter and associated reference materials setting out a number of serious safety and health concerns involving the Broadway location for the Orangeville Transit Terminal.

Regards,

Terrance Carter

**Terrance S. Carter, B.A., LL.B., TEP, Trademark Agent**

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**From:** Terrance Carter

**Sent:** September-15-20 9:48 PM

**To:** Matt Colwill <[mcolwill@IBIGroup.com](mailto:mcolwill@IBIGroup.com)>; Bridget J. Burd <[bburd@carters.ca](mailto:bburd@carters.ca)>

**Cc:** [info@traffichawk.ca](mailto:info@traffichawk.ca); Frank Gray <[REDACTED]>; Alison Scheel <[info@downtownorangeville.ca](mailto:info@downtownorangeville.ca)>; Kay <[naturalchoice205@gmail.com](mailto:naturalchoice205@gmail.com)>; [mochaberry@gmail.com](mailto:mochaberry@gmail.com); Matthew McLean <[REDACTED]>; Stefan

Tsang <[stefan.tsang@ibigroup.com](mailto:stefan.tsang@ibigroup.com)>; Chris Prentice <[cprentice@IBIGroup.com](mailto:cprentice@IBIGroup.com)>; John Lackey

<[jlackey@orangeville.ca](mailto:jlackey@orangeville.ca)>; Sarah Pihel <[SPihel@orangeville.ca](mailto:SPihel@orangeville.ca)>; Sandy Brown <[sbrown@orangeville.ca](mailto:sbrown@orangeville.ca)>

**Subject:** RE: Orangeville Transit Terminal Safety Study - Walkthrough

Hello Matt,

Thank you for your email.

I recognise and understand the terms of reference that you are working under. For your company to properly evaluate safety issues involving the proposed new Transit Terminal to be located on Broadway, you need to attend on site to meet with the business owners who know first-hand what those safety issues are. That cannot be done adequately by email or on a zoom call.

My personal office faces onto Broadway directly in front of where the Transit Terminal will be located and I have watched traffic go by every day for the past 20 years. I would like to meet with you in person to show you the safety concerns that I see every day. As the old adage goes, "a picture is worth a thousand words". Surely you can find some time to meet with me as well as with other business owners who have similar safety information to share with you.

I am copying Mayor Sandy Brown to request that he ensure that all interested persons who have safety information to pass on involving the new Transit Transfer Station on Broadway be given an opportunity to meet with you Matt on site as opposed to the vague and inadequate suggestions set out in your email below.

I look forward to hearing back from you to confirm a time that I can meet with you, either one on one, or as part of a group of the eight people included on this email who would be successfully socially distancing in my board room that includes a lovely large picture window directly in front of the proposed Transit Terminal location on Broadway from which we can all watch the emergency vehicles race back and forth in both directions at all times of the day.

Regards,

Terry

**Terrance S. Carter, B.A., LL.B., TEP, Trade-mark Agent**

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**From:** Matt Colwill [<mailto:mcolwill@IBIGroup.com>]  
**Sent:** September 15, 2020 6:50 PM  
**To:** Bridget J. Burd <[bburd@carters.ca](mailto:bburd@carters.ca)>  
**Cc:** Terrance Carter <[tcarter@carters.ca](mailto:tcarter@carters.ca)>; [info@traffichawk.ca](mailto:info@traffichawk.ca); Frank Gray [REDACTED]; Alison Scheel <[info@downtownorangeville.ca](mailto:info@downtownorangeville.ca)>; Kay <[naturalchoice205@gmail.com](mailto:naturalchoice205@gmail.com)>; [mochaberry@gmail.com](mailto:mochaberry@gmail.com); Matthew McLean <[REDACTED]>; Stefan Tsang <[stefan.tsang@ibigroup.com](mailto:stefan.tsang@ibigroup.com)>; Chris Prentice <[cprentice@IBIGroup.com](mailto:cprentice@IBIGroup.com)>; John Lackey <[jlackey@orangeville.ca](mailto:jlackey@orangeville.ca)>; Sarah Pihel <[SPihel@orangeville.ca](mailto:SPihel@orangeville.ca)>  
**Subject:** RE: Orangeville Transit Terminal Safety Study - Walkthrough

Hi, Bridget. Thank you for your email.

First off, I'd like to thank all copied for the interest that they have shown in our study.

Second, I want to provide some clarifications on the scope and context of our work. IBI Group was retained by the Town of Orangeville to undertake a road safety audit of the proposed site of the transit terminal, on Broadway between First Street and John Street. With respect to the proposed transit terminal, we are tasked with identifying likely risks to road users and possible treatments to reduce those risks. However, it is not within the scope of our study to comment on the feasibility of the proposed site, nor can we recommend alternative sites. Also, our study is limited to road user safety concerns (e.g., conflicts and crash risk to drivers, transit riders, pedestrians, cyclists, etc.).

Currently, the plans that we have been given to evaluate consist of removing on-street parking to accommodate two bus bays on both the north and south sides of Broadway. No further terminal details have been provided to us at this time, and we are still in the information-gathering stages of our study; therefore, we have not yet formed any recommendations. You are all invited to provide your input on road user safety related concerns as part of the information gathering effort.

Representatives from our team will be on site next week to make observations on current operating conditions. As part of that site visit, we are prepared to meet with a small group of people to hear about their road safety concerns. The email circulated earlier indicated that we are also available to host a 1-hour conference call to accommodate those who might not be available to attend the on-site walkthrough. Alternatively, anyone who would like to provide their input on their own schedule, or outside of a group setting, is welcome to do so via email. Please write to me directly, at <mailto:mcolwill@ibigroup.com>, and your input will be used to inform our recommendations. Any questions or comments that do not fall within the scope of our study will be forwarded to the Town for further action.

Unfortunately, we are not able to conduct individual meetings at this time, and we are trying to accommodate a group of stakeholders that includes more than the individuals copied here.

Please respond to the poll [here](#), and we will respond with the scheduled time for the walkthrough. The sooner we receive your responses the sooner we can confirm the time.

For those wanting to participate in the a conference call please indicate your availability [here](#).

The confirmed date and time will be communicated to all copied ASAP.

Best regards,

Matt

Matt Colwill P.ENG.

Associate Director - Practice Lead, Transportation Engineering

A Message from IBI Group's CEO on COVID-19: <https://www.ibigroup.com/covid19-response>

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**From:** Bridget J. Burd [<mailto:bburd@carters.ca>]  
**Sent:** Tuesday, September 15, 2020 3:52 PM  
**To:** Stefan Tsang <[stefan.tsang@ibigroup.com](mailto:stefan.tsang@ibigroup.com)>  
**Cc:** Terrance Carter <[tcarter@carters.ca](mailto:tcarter@carters.ca)>; [info@traffichawk.ca](mailto:info@traffichawk.ca); Frank Gray [REDACTED]  
<[REDACTED]>; Alison Scheel <[info@downtownorangeville.ca](mailto:info@downtownorangeville.ca)>; Kay ([naturalchoice205@gmail.com](mailto:naturalchoice205@gmail.com))  
<[naturalchoice205@gmail.com](mailto:naturalchoice205@gmail.com)>; [mochaberry@gmail.com](mailto:mochaberry@gmail.com); Matthew McLean - Good Friends Fellowship  
[REDACTED] >  
**Subject:** RE: Orangeville Transit Terminal Safety Study - Walkthrough  
**Importance:** High

Hello Stefan,

Will there an opportunity to meet in person individually rather than a group meet? Terry thinks everyone's concerns need to be addressed and this may be difficult in a group setting. If this is not possible we do have meeting space in our office that can fit up to 8 people socially distanced in our boardroom. Terry has time on Monday, September 21<sup>st</sup> @ 10:00 am, Thursday, Sept. 24<sup>th</sup> @ 4:00 pm or Friday, Sept. 25<sup>th</sup> @ 11:00 am or 3:00 pm.

I am copying the group of people that would be interested in taking part in this walkthrough as well.

Kind Regards,

Bridget

**Bridget J. Burd**  
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**From:** Stefan Tsang [<mailto:stefan.tsang@ibigroup.com>]  
**Sent:** September-15-20 2:27 PM  
**To:** Stefan Tsang <[stefan.tsang@ibigroup.com](mailto:stefan.tsang@ibigroup.com)>  
**Subject:** Orangeville Transit Terminal Safety Study - Walkthrough

Good Afternoon,

Thank you for expressing interest in the stakeholder walkthrough for the proposed Orangeville Transit Terminal. The purpose of this walkthrough is to gain an understanding of the existing issues and concerns related to road user safety in the vicinity of the proposed terminal, located on Broadway between First Street and John Street. As there are a number of stakeholders that have expressed interest in joining the walkthrough, we have created a poll to identify the time that work best for all respondents. Please fill out the poll [here](#) (with your full name) indicating times that you are available on the week of September 21, 2020. After responses are received, I will be in contact with the scheduled time slot that can accommodate the most attendees.

For stakeholders that do not feel comfortable or are unavailable to attend an in-person walkthrough but would still like to provide your comments, IBI Group can host a one-hour teleconference. If you are interested in providing your input during this call, please fill out the poll [here](#) (with your full name) indicating times that you are available on the week of September 21, 2020. No new information will be presented on the call, versus what is available during the walkthrough; therefore, there is no need to attend both.

**Please reply by 5:00 PM on Thursday, September 17** to allow for confirmation of timings to be sent out. It should be noted that the Transit Terminal design is in the preliminary stages, and there are expected to be additional opportunities for the general public and stakeholders to provide comments later on as the design progresses.

Regards,

Stefan Tsang

*A Message from IBI Group's CEO on COVID-19: <https://www.ibigroup.com/covid19-response>*

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