

Library Services Index

A. Member Activity		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	2020 Monthly Average	% of Total
A.1	Active Memberships	7,722	7,761	7,710	7,650	7,569	7,480	7,252	7,096	6,943	6,808	6,701	6,629	<i>Point in Time</i>	7,277	
	Adult Books	5,944	5,219	3,074	109	551	1,872	2,667	2,829	2,902	3,253	3,252	3,547	35,219	2,935	38%
	Kids Books	5,892	5,718	3,607	93	489	1,768	3,183	3,423	3,551	4,253	4,046	4,160	40,183	3,349	43%
	Magazines	241	253	87	9	23	59	89	135	156	126	207	176	1,561	130	2%
	Books to listen to	437	389	242	18	8	130	226	189	245	273	270	216	2,643	220	3%
	Movies & TV shows	2,375	2,194	1,470	30	122	618	766	812	933	1,115	1,099	1,106	12,640	1,053	14%
	Cool Stuff - not books	15	16	13	2	2	3	18	14	9	24	10	13	139	12	0%
A.2	Physical Collection	14,904	13,789	8,493	261	1,195	4,450	6,949	7,402	7,796	9,044	8,884	9,218	92,385	7,699	100%
	eBooks	2,305	2,100	2,422	3,305	3,417	2,964	3,276	3,688	3,364	3,096	2,711	2,861	35,509	2,959	69%
	eAudioBooks	1,414	1,279	1,187	1,278	1,447	1,272	1,437	1,413	1,419	1,417	1,328	1,316	16,207	1,351	31%
A.3	OverDrive	3,719	3,379	3,609	4,583	4,864	4,236	4,713	5,101	4,783	4,513	4,039	4,177	51,716	4,310	100%
A.4	Electronic Resources	175	546	1,490	1,971	1,442	1,265	1,560	1,778	1,164	1,324	1,111	1,298	15,124	1,260	
A.5	Items Reserved	2,780	2,443	1,563	273	1,653	3,795	4,097	3,347	2,874	3,227	3,055	3,062	32,169	2,681	
B. Community Use		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Average	
					Virtual Only							Virtual Only				
B.1	Program and Events	40	42	16	14	11	10	30	35	16	10	9	9	242	20	
	Attendance	666	919	244	928	306	257	402	400	263	144	190	749	5,468	456	
B.2	Foot Counter	39,135	34,221	18,201	3,307	3,747	5,291	7,260	6,893	5,061	4,494	9,165	9,927	146,702	12,225	
B.3	Public computer use	859	854	408	0	0	0	0	70	142	149	115	88	2,685	224	
	Unique Users	360	363	165	0	0	0	0	50	77	72	75	59	<i>Point in Time</i>		
B.4	Hours Open to the Public	508	451	238	0	0	0	0	65	120	125	144	120	1,771	148	

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C. Demands on Staff		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total	Average	
C.1	In Transit	3,522	3,575	1,883	244	600	2,677	3,510	2,536	2,464	2,257	2,155	1,640	27,063	2,255	
C.2	InterLibrary Loans	1,556	1,617	719	0	0	264	407	630	958	778	715	659	8,303	692	
C.3	Homebound Deliveries	29	37	10	0	2	22	23	16	29	29	34	28	259	22	
C.4	Exams Booked	18	5	11	3	0	0	0	0	0	7	6	5	55	4	
	Exams Proctored - Mill	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
	Exams Proctored - Alder	17	3	6	0	0	0	0	0	0	7	6	3	42	4	
C.5	Photocopies	7,577	8,978	5,176	713	1,250	1,783	3,625	3,443	4,082	4,253	4,212	4,640	49,732	4,144	
C.6	Requests for Information															
	Reference Question	143	162	76	1	6	21	6	47	59	49	86	47	703	59	26%
	Our Services	110	82	36	19	79	143	158	128	84	84	111	71	1,105	92	41%
	Technology	64	48	21	11	8	2	22	16	27	31	33	19	302	25	11%
	Reader's Advisory	30	29	13	0	3	22	87	37	19	23	24	17	304	25	11%
	Community	12	7	5	1	9	2	3	6	8	4	8	6	71	6	3%
	Our Programs	26	19	9	0	3	1	3	2	2	1	7	5	78	7	3%
	Other*	42	34	25	1	1	2	1	-	2	4	4	49	165	14	6%
	Total requests	427	381	185	33	109	193	280	236	201	196	273	214	2,728	229	100%